

OS Maps renewal process

If you have already set up an OS Maps account with your Mountain Rescue email address and been using your free premium subscription, you will need to renew it, as it will only be valid for 12 months from the time you first registered.

Between December 2025 and February 2026 (when our new subscription management system goes live) you can renew regardless of when your current subscription ends, and the next 12 months access will be added on to the end of your existing subscription.

This document will be updated in early Spring 2026 with instructions for how to renew using the new system.

You can check the expiration date of your current subscription in the app. The instructions on how to renew are detailed below.



1 Make sure you have your redemption code available from your team

Each SMR team has its own individual code to help you unlock your premium subscription. Please speak to your team to ensure you have this as you will not be able to access your free premium subscription without the code.

2 Login to your OS Account using your Mountain Rescue email address – click login on the OS Shop [here](#)

Your account must use your Mountain Rescue email address. Your team code will not work against other accounts and must be associated to your team email address.

3 Follow [this link](#) to a dedicated Mountain Rescue premium subscription

This product is not available in the OS Shop and must be accessed via this link in the welcome pack. You will not be able to find the product in google or by searching in the Ordnance Survey Shop.

4 Add the OS Maps 12 Month Access for Mountain Rescue Volunteers to your bag

5 Proceed to Checkout and add your discount code for your team at the basket

The discount code box is available on the View Bag page or under the Order Summary on the Checkout page.

6 Complete your purchase with no charge

Once you have redeemed your new subscription, 12months of premium access will automatically be added onto the end of any existing subscription.

7 Your OS Maps premium subscription will now work on both mobile and desktop app. Download OS Maps for your phone at the Apple or Play Stores or visit explore.osmaps.com to access the desktop app. Your account will sync seamlessly between mobile and desktop.

